# 2018-2019 TTC Catalog

## **IST 287 Technical Support Internship II**

Lec: 0 Lab: 9.0 Credit: 3.0

This course is an intermediate-level technical support/help desk internship. Students intern at the college's help desk and provide support to faculty and staff. The student prepares a portfolio for submission.

### **Prerequisite**

**IST 286** 

and departmental approval.

#### **Course Offered**

Fall

Spring

#### **Grade Type**

Letter Grade

#### **Division**

**Business Technology**